

SUMMARY SHEET

I. Description of Item

There is significant duplication of information technologies within Shelby County Government and substantial cost savings are available by combining these information technology services. This resolution requires that duplicated information technologies be centralized in the Information Technologies Department.

II. Source and Amount of Funding

No funding required.

III. Contract Items

None

IV. Additional Information Relevant to Approval of this Item

Administration recommends approval of this resolution.

RESOLUTION REQUIRING THE CENTRALIZATION OF INFORMATION TECHNOLOGIES. SPONSORED BY COMMISSIONER J. W. GIBSON.

WHEREAS, There is significant duplication of information technologies within Shelby County Government; and

WHEREAS, Substantial cost savings, as well as, efficiency and effectiveness can be gained by combining information technology services; and

WHEREAS, All countywide information technologies including purchase and support of all computer hardware, commonly used software such as the Microsoft suite of products, desktop support, help desk can and should be provided by the Information Technologies Department; and

WHEREAS, Each office or department should continue to have primary responsibility for computer software that is solely or primarily for that office or department; and

WHEREAS, The transition of services to the Information Technologies Department should be done in an planned and orderly manner.

NOW, THEREFORE BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF SHELBY COUNTY, TENNESSEE, That the Information Technologies Department in the Mayor's Administration shall be the primary provider of information technology services.

BE IT FURTHER RESOLVED, That the Information Technologies Department shall be the sole provider of information technologies infrastructure within Shelby County Government which includes but is not limited to:

1. Hosting all computer servers in the County's two datacenters.
2. Providing the local area network (LAN), wide area network (WAN), Internet (ISP) and physical cabling thereby providing all communications from the datacenters to the wall jacks.
3. Desktop support for telephones and computers including the purchase, installation and maintenance.
4. Helpdesk for all of Shelby county Government for "trouble calls" and project initiation.
5. Review and recommendation of all software requested by departments and offices to maintain consistency and avoid duplication.
6. Selection and acquisition of all software used by multiple offices.

BE IT FURTHER RESOLVED, That these functions should be transitioned to the Information Technologies Department as quickly as practical but not later than August 31, 2010.

BE IT FURTHER RESOLVED, That all positions and budgeted costs in the Fiscal 2011 budget in offices or departments that are for services that will now be provided by the Information Technologies Department shall be transferred to the Information Technologies Department and the Mayor's Administration is hereby directed to prepare resolutions necessary to amend the budget.

BE IT FURTHER RESOLVED, That it is likely that some positions will not be necessary after this

resolution is implemented and those positions shall be eliminated and any persons in those positions shall be given at least 60 days notice before the position is eliminated.

BE IT FURTHER RESOLVED, That each office or department will continue to have full responsibility for any computer software applications that are solely or primarily for their office or department and that office or department may retain the positions and operating costs related to those software applications as agreed upon with the Information Technologies Department.

BE IT FURTHER RESOLVED, That resources other than the General Fund should be used for information technology costs where appropriate. For Offices that have Data Processing Fee Funds, these funds shall pay all appropriate costs before the use of any General Fund budget.

BE IT FURTHER RESOLVED, That this resolution shall take effect from and after the date it shall have been enacted according to due process of law, public welfare requiring it.

Joe Ford, Interim County Mayor

Date _____

ATTEST:

Clerk of County Commission

ADOPTED _____